

# **Real Life** choices Systems Change

## **Goals**

- ❑ Equity
- ❑ Family and Individual Decision Making
- ❑ Allocation of Resources Based on LIKE Support Needs
- ❑ Individual Budget Based on Support Needs

## **Methods**

- ❑ Use of Individual Support Tool to Determine Support Need
- ❑ Establish an Individual Budget Based on Level of Support Need
- ❑ Support Coordination
  - Individual and family assumes greater responsibility for plan
  - Identifies what is important to them
  - Utilizes individual budget for services and supports both DD and generic
  - Support Coordinator facilitates planning process, formalizes the Plan of Care and creates linkage to service and supports
  - Fiscal intermediary

## **Requirements**

- ❑ Applying for DDD Community Care Waiver
- ❑ Waiver Eligible Services

## **Quality Measures**

- ❑ Family and Individual Satisfaction
- ❑ Quality Assurance Process with Family and Consumer Involvement

# Real Life choices

<p><b>Why ?</b></p> <ul style="list-style-type: none"> <li>❑ <b>System based on the philosophy of People First</b></li> <li>❑ <b>Self-direction of services embodies this philosophy</b></li> <li>❑ <b>CMS guidelines require a system based on self-direction and choice</b></li> </ul>	<ul style="list-style-type: none"> <li>❑ Individuals and families want to be able to make choices to support their lives</li> <li>❑ Services and supports need to be available earlier and be focused on supporting the individual where they live</li> <li>❑ New model is needed to transition from a system based on placement out of the home to one based on where individuals live</li> <li>❑ Majority of individuals live at home; system change needs to address &amp; expand the choices that are available</li> </ul>
<p><b>What ?</b></p> <ul style="list-style-type: none"> <li>❑ <b>New model for self-directed services</b></li> <li>❑ <b>Based on individual needs and individual budgets</b></li> </ul>	<ul style="list-style-type: none"> <li>❑ A system designed to promote decision-making by the individual and family: <ul style="list-style-type: none"> <li>➤ <b>Elements</b></li> <li>➤ <b>Individual Support Tool</b> to determine support need</li> <li>➤ <b>Individual Budgets</b> based on level of support need</li> <li>➤ <b>Support Co-ordination</b> <ul style="list-style-type: none"> <li>○ Education of families in essential life style choices</li> <li>○ Plan of Care, including formal and informal services</li> <li>○ Accessing of waiver eligible services based on the plan</li> </ul> </li> <li>➤ <b>Fiscal Intermediary</b> <ul style="list-style-type: none"> <li>○ Vehicle to pay for services in budget</li> </ul> </li> </ul> </li> </ul>
<p><b>Who?</b></p>	<ul style="list-style-type: none"> <li>❑ Phase-in of 300 individuals on the waiting list in FY'2004</li> </ul>

# Real Life choices

<p><b>Where?</b></p> <ul style="list-style-type: none"> <li>□ <b>Statewide phase-in</b></li> </ul>	<ul style="list-style-type: none"> <li>□ Beginning in 2 Regions</li> <li>□ Southern and Upper Central: Atlantic, Cape May, Camden, Somerset and Union Counties</li> <li>□ Expand to Northern and Lower Central Regions: Bergen, Passaic, Middlesex and Mercer Counties</li> </ul>
<p><b>When?</b></p>	<ul style="list-style-type: none"> <li>□ Summer /Fall 2003</li> <li>□ Expand Statewide in Spring 2004</li> </ul>
<p><b>Who monitors?</b></p> <ul style="list-style-type: none"> <li>□ <b>DDD maintains responsibility for monitoring system</b></li> </ul>	<ul style="list-style-type: none"> <li>□ DDD responsible for monitoring system           <ul style="list-style-type: none"> <li>➤ Is plan in place?</li> <li>➤ Is it happening?</li> <li>➤ Are CMS criteria being met?</li> </ul> </li> </ul>
<p><b>What about Quality Assurance?</b></p> <ul style="list-style-type: none"> <li>□ <b>Quality built in at the start of the system change</b></li> </ul>	<ul style="list-style-type: none"> <li>□ Quality will focus on outcomes in Plan of Care and satisfaction with services</li> <li>□ Team including families will be involved in surveys</li> <li>□ Continuous quality improvement built into the system</li> </ul>